



## Quality Information Center

As ASQ's library, the Quality Information Center (QIC) responds to questions about quality and links people seeking information with experts who can provide prompt assistance.

The QIC is staffed with professional information specialists. Its mission is to be a critical and relevant information resource that advances learning, quality improvement, and knowledge exchange for the Society, its members, communities, and customers. It is the best resource for quality-related information, utilizing ASQ publications, commercial online databases, and/or other library and research centers. The library collection includes ASQ Quality Press books, a complete run of ASQ magazines and journals, and quality- and management-related material from other sources.

Services available include:

*Research Librarians*—Informational specialists who assist in researching information and clarifying information requests, and who identify relevant search terms and resources

*ASQ Journal Database Search*—A database of several thousand documents from ASQ-published articles and conference proceedings

*Subject-Matter Experts*—Referrals to regional councilors and other experts in the quality field

*Document Delivery Services*—Copies of articles and conference proceedings available to ASQ members for a discounted fee

*Copyright and Reprint Permissions*—Administered by the QIC staff