

## **Biography**

Ed Blackman is currently a Senior Process Engineer with Spectrum Health (hospital system). His professional background also includes work as a Project Leader for Priority Health (insurance), Meijer (retail) and Holland Home (healthcare).

Ed is a certified Six Sigma Black Belt by the American Society for Quality, certified in Labor Standards by HB Maynard, a Lean instructor/facilitator, and has a Masters degree in Organizational Behavior Management (Behavioral Psychology) from Western Michigan University.

In addition to working at Spectrum Health, Ed is an Adjunct Professor that has taught courses in Mathematics, Psychology as well as Business.

## **Topics**

- Lean Training
- Lean Implementation
- Organizational Behavior
- Leadership Coaching
- Behavioral Measurement
- Team Building
- Interpersonal Communication
- Systems Design
- Customer Service Excellence
- Measurement System Analysis

## **Contact Information**

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