



## 2010 CALL FOR PAPERS

Hello, my name is Pat Fremont, 2010 Audit Division Conference Chair. You are invited to come and join us for the 19<sup>th</sup> Annual Audit Conference being held at the Hilton Hotel at the Walt Disney World Resort in Orlando Florida, October 7 & 8, 2010.

### THEME

The theme for the 2010 Conference focuses on auditing as a pivotal tool to improve business performance through value-added, effective negotiation and decision making. The goal is to

expose auditors with various levels of experience to the tools and applications of quality improvement; to the impact of auditing on overall business performance; and to expecting the unexpected, thereby paving the way to business excellence.

### FOCUS AREAS

#### **Magnify The View**

Auditors add fresh eyes and expertise to the wealth of tools available to management for effective decision-making. Learn what to expect during and after audits: audit planning, audit strategies, auditor selection, audit checklists, non-conformities, audit reporting, audit effectiveness checks, audit challenges, and other audit expectations in different types of industries.

#### **Do You See What I See**

Auditing and quality tools have a value-added impact on overall business performance. Learn about auditing tools, quality tools, statistics, communications, negotiation skills and all the other tools used by auditors to improve auditing skills and audit performance, and see how these tools can magnify the success of your organization.

#### **Rose-Colored Glasses**

Special issues can come up in auditing, and blur the vision we have of outcomes and performance. Learn to recognize, work through and expect unexpected audit considerations such as ethical and legal challenges, regulatory challenges, cultural differences, international concerns, crisis management, difficult negotiations, effective decision-making and more.

#### **Do You Have The Right Prescription?**

Expecting the unexpected is an important step in improving overall business performance. This starts with audit and quality improvement strategies. Learn about the business needs for audits, audit program strategies, quality improvement tools, reducing the cost of quality through auditing, and other performance improvement methodologies and objectives.

#### **The Glass Is Always Half Full (Design & Construction)**

In this specialized focus area, learn about the quality methodology in Design and Construction, and obtain additional information on the needs, resources and attributes within the industry. More specific theme information will be added at a later date.

## **TUTORIALS**

Proposals for one, two, or three day *pre-conference* tutorials to be conducted October 4, 5 & 6, 2010 are also being accepted. These should be a maximum of two pages and must be received before March 1, 2010. Proposals should demonstrate how the tutorial will benefit the attendees or target audience and enhance their auditing or related skills and knowledge. Printed brochures will not be considered.

Send all **Pre-Conference Tutorial** proposals to:

**Janet Book**  
Director, Quality Audit  
Philips Home Healthcare Solutions  
3303 Vernon Ave, Pittsburgh, PA 15227  
Cell: 724-889-5198  
[Janet.Book@philips.com](mailto:Janet.Book@philips.com)

## **SPEAKER / PRESENTER INFORMATION**

Abstracts are required of every speaker and presenter. Abstracts must be received by May 1, 2010. Please include a ½ page description, the intended audience (beginner, intermediate, advanced), the focus area it falls under, a short speaker biography and contact information. No presentation will be considered without an abstract.

All accepted speakers will be notified by May 15, 2010.

All speakers will be required to prepare a PowerPoint presentation to conform to requirements of the Division. Technical papers are optional but are recommended to support the presentation content. Submissions of both the final presentation and the paper are required by August 1, 2010.

One complimentary conference registration per speaker will be awarded. Speakers will be responsible for their own hotel and transportation arrangements and expenses.

Send all **Abstract** proposals to:

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